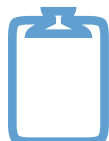


Denti-Cal for Adults

What You Need to Know



If you have Medi-Cal, you also have dental coverage under Denti-Cal. Here is important information you need to know.

- **Make sure your dental provider accepts Denti-Cal.**
You should ask whether your provider accepts Denti-Cal. You can also search the online Denti-Cal provider list at <http://www.dental.ca.gov/WSI/Bene.jsp?fname=ProvReferral>.
- **Find out what's covered.**
Not all dental services are covered by Denti-Cal. The table on p. 2 shows what's covered and what's not.
- **Denti-Cal must authorize some services.**
For some services, your dental provider has to get authorization before treating you. Sometimes x-rays are needed.
- **Coverage Cap.**
Denti-Cal will only provide up to \$1800 in covered services per year. Some services are not counted towards the cap, such as dentures, extractions, and emergency services. Your dental provider must check with Denti-Cal to find out if you have reached the \$1800 cap before treating you.
- **Appeals.**
You should receive a notice from Denti-Cal any time a service is denied. You have a right to appeal any denied service. Call Health Consumer Alliance at 888-804-3536 if you do not receive a notice or want help with an appeal.
- **Billable Services.**
Your provider must tell you which services are and are not covered by Denti-Cal. The provider also must tell you that you will be responsible for paying for non-covered services. Your Denti-Cal provider **cannot** charge you for services that are covered by Denti-Cal.

Denti-Cal Services*



Not all dental services are covered by Denti-Cal. There are also limitations on how often you can get services.

Major Covered Services	How Often	Pre-Authorization
Initial Exam	One per provider	No
Cleaning	One per year	No
Fluoride Treatment	One per year	No
X-Rays**	Every 3 years	No
Fillings	Every 3 years	No (x-rays needed)
Crowns (resin & stainless steel only – not porcelain)	Every 3 years	No (x-rays needed)
Root Canals (front teeth only)	Once per tooth (retreatment after 12 months)	Yes (x-rays needed)
Full Dentures	Every 5 years	Yes (x-rays needed)
Full Denture adjustments & Repairs	Twice in a 12-month period	No
Extractions (& services that can be performed by a physician)	As needed	No

Not Covered
Root Canals (back teeth)
Partial Dentures, Bridges, or Implants
Gum Treatment
Orthodontic Treatment

*These are dental services available to adults living in the community. If you live in nursing facility or in an intermediate care facility, Denti-Cal covers more services. Services for children and pregnant women are also different.

**There are a number of different x-rays that are covered with different limitations on how often they are covered.