

MyCareOhio

Connecting Medicare + Medicaid

Information for individuals residing in a NURSING FACILITY

MyCare Ohio is a new managed care program designed for Ohioans who receive **BOTH** Medicaid and Medicare benefits.

The State of Ohio has worked closely with the federal government to improve the way health care services are provided by these programs. Through the health plan **YOU** choose, you will receive all of the medical, behavioral, and long-term services and supports you need.

Language that Emphasizes Consumer Rights

THESE QUESTIONS WILL HELP YOU LEARN MORE ABOUT MyCare Ohio:

1 Q: I live in a Nursing Facility. Do I have to enroll in a MyCare Ohio plan?

A: Yes, you must enroll in a MyCare Ohio Plan. However, you may choose to continue to receive your Medicare services in the way you do today.

2 Q: What happens after I enroll?

Plain Language

A: Since you are already residing in a nursing facility, there will be no change in where you receive your Medicaid nursing facility care. However, your other health care providers (doctor, pharmacist, therapist, medical supplier, and others) could change to a provider in your MyCare Ohio provider network.

- The MyCare Ohio Plan you choose will receive information about your care needs and services. They will assign a care manager who will work with you, staff in the nursing facility and with your physician, and any others involved in providing your health care services. As your care needs change, this group will review your needs and adjust your services if needed.

3 Q: What about costs?

A: As a beneficiary residing in a nursing facility, your room and board are already being paid at a rate set by the state. If your income exceeds a certain amount, you are also paying a “patient liability”, or a portion of your service costs. Both of these payments will continue.

- You will continue to receive your monthly Personal Needs Allowance.

4 Q: How does MyCare Ohio work? When do I need to enroll?

A: Enrollment into MyCare Ohio will be in phases by region, over several months beginning in spring and summer of 2014.

- You will receive a letter informing you of the date when you must enroll. This letter will also give you instructions on how to pick a plan and how to enroll. You will be able to enroll by phone, online, or by mail.
- There will be assistance in the community to help you understand your options.

5 Q: What will happen if I do not select a MyCare Ohio plan?

A: If you do not make a choice, a MyCare Ohio plan will be selected for you. After you enroll, you will have at least 90 days to change your MyCare Ohio plan, if you choose.

PLEASE NOTE: You do not have to receive your Medicare benefits from your MyCare Ohio plan. You may choose to continue to receive your Medicare benefits in the way you do today. However, your Medicaid benefits will only be available through your chosen MyCare Ohio Plan.

Need ombudsman information

THERE IS NO ADDITIONAL COST TO PARTICIPATE IN THIS PROGRAM.

For more information, call the Ohio Medicaid Consumer Hotline:
(800) 324-8680, Monday - Friday 7 a.m. to 8 p.m.
and Saturdays 8 a.m. to 5 p.m. or visit online at www.ohiomh.com.