



CalMediConnect
Your choice for complete care



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XX/XX/XXXX

Easy-to-Recognize
Demonstration Logo

Attention-Grabbing
Headline

Important Information on Your Medicare and Medi-Cal

You are getting this letter because you have **BOTH** Medicare and Medi-Cal. The way you get your health care is changing. You will now have new choices to meet your health care needs.

Cal MediConnect is a new type of health plan.

Large Font (Size 14)

Enrolling in a Cal MediConnect plan:

- Combines all of the Medicare or Medi-Cal benefits and services you receive now into a single plan.
- Will not cost more than what you pay today for your Medicare and Medi-Cal benefits.
- Ensures Cal MediConnect doctors, specialists, and other approved providers will work together to get you the care you need.
- Gives additional transportation to medical services and vision benefits.

What are my choices?

This is the first letter telling you about your new choices. You will get a second letter with more information about your choices soon.

1. Automatically enroll in the Cal MediConnect plan that we have chosen for you.

To do this, you do not have to do anything. It will be automatic.

2. **If you do not want to be automatically enrolled** in the Cal MediConnect plan chosen for you, you **MUST** either contact Health Care Options at 1-844-580-7272 or in about a month we will send you the Plan Choices Form you can fill out and return to choose **one** of these options:

- Option A: **Enroll in a different Cal MediConnect Plan.**
- Option B: **Keep your Medicare the way it is AND enroll in a Medi-Cal plan.** Some may be eligible to enroll in the Program of All-Inclusive Care for the Elderly (PACE).

What should I do now?

- Talk about your choices with someone who knows about your health care needs, like your family or your doctors. Call the California Health Insurance Counseling & Advocacy Program for free health insurance counseling at 1-800-434-0222.
- Watch your mail for a packet from Health Care Options in about one month.

How can I get help or more information?

If you want to:	Contact:
<ul style="list-style-type: none"> • Talk to a health insurance counselor for free about these changes and your choices 	<p>California Health Insurance Counseling & Advocacy Program (HICAP) 1- 800- 434- 0222 TTY users should call 711</p>
<ul style="list-style-type: none"> • Select a different Cal MediConnect plan, • Stay in regular Medicare, • Learn more about PACE, or • Get this letter in another language, large print, audio, or Braille 	<p>Health Care Options 1- 844- 580- 7272 TTY users should call 1- 800- 430- 7077</p>
<ul style="list-style-type: none"> • Ask questions about Medicare 	<p>1- 800- MEDICARE (1- 800- 633- 4227) TTY users should call 1- 877- 486- 2048</p>
<ul style="list-style-type: none"> • Get help with Cal MediConnect plan problems and complaints 	<p>Cal MediConnect Ombudsman 1- 855- 501- 3077</p>

Plain Language: "Get Help"

Ombudsman Information Included

